

PROGLOVE - for a smarter workforce

PROGLOVE CARE



Quick and easy
with advanced exchanges



Full cost control
through a complete offering



Maximize device performance
with reliable services

One premium program to cover it all

ProGlove Care provides you with comprehensive coverage and support for your ProGlove scanners. This simple and robust warranty package has a term of three or five years, enabling high operational readiness.



One simple premium program for all ProGlove MARK system needs including connectivity devices and charging stations



Optimize operational readiness with 1-day dispatch of replacement devices



Full cost control through covered maintenance and repair costs



Battery maintenance and warranty included

Help desk



support@proglove.de
sales@proglove.de



0800 7762255 (free within Germany)
+49 1520 2907017 (outside of Germany)



Workaround GmbH (ProGlove)
Building 64.08a
Rupert-Mayer-Straße 44
81379 München

SERVICE OVERVIEW

PROGLOVE CARE SERVICE	PG CARE	STANDARD
Advanced Exchange (replacement dispatched within 1 business day)	✓	✗
Accidental Damage Coverage	✓	✗
Turn Around Time	3 - 5 days	10 - 14 days
Battery Maintenance	✓	✗
Battery Warranty	3/5 years	1 year
Charger Repair Coverage	✓	✗
Same Day Support (M-Fri)	✓	✗
Online Support and Help Desk	✓	✓
Firmware Updates	✓	✓
Manufacturers Defects	✓	✓
Care Add On Period Post Purchase	Within 90 days	

PRICING

PACKAGE OPTIONS		PRICE
		EMEA
3-year Coverage	MARK Basic	179€
	MARK 2	199€
	MARK Display	259€
5-year Coverage	MARK Basic	359€
	MARK 2	399€
	MARK Display	499€
3-year with AP/Gateway	MARK Basic	225€
	MARK 2	245€
	MARK Display	305€
5-year with AP/Gateway	MARK Basic	405€
	MARK 2	445€
	MARK Display	545€



PROGLOVE

@2020 Workaround GmbH. All rights reserved. ProGlove is a trademark of Workaround GmbH. Pricing, specifications, and design are subject to change without notice. Scanner, smartphone, or tablet sold separately. All brand, product, service names, and logos are trademarks and/or registered trademarks of their respective manufacturers and companies.

Contact us for more information:

- ✉ sales@proglove.com
- 🌐 www.proglove.com
- ▶ youtube.com/proglove